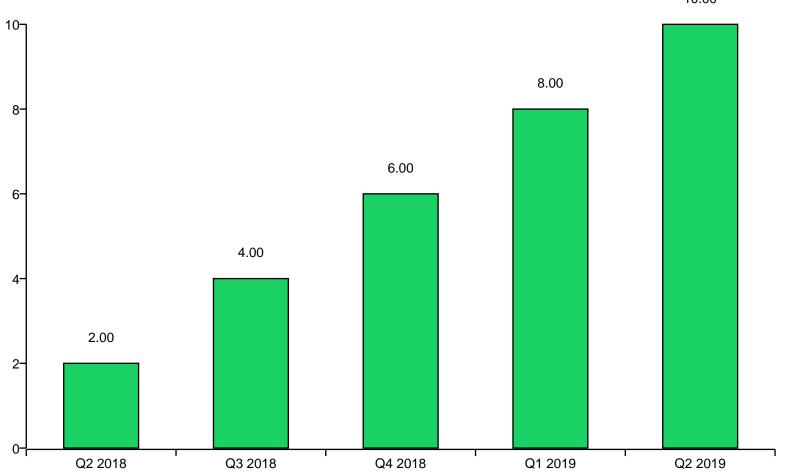
Voice of the Customer

Banner: No Split Filters: none Customer Satisfaction 8.6 7.7



How likely would you be to recommend us to others?



10.00

Conversion 9.0 7.9 Expertise 8.6 9.2 Customer Service 8.7 7.9 Experience 8.9 9.1 Value 8.3 8.4

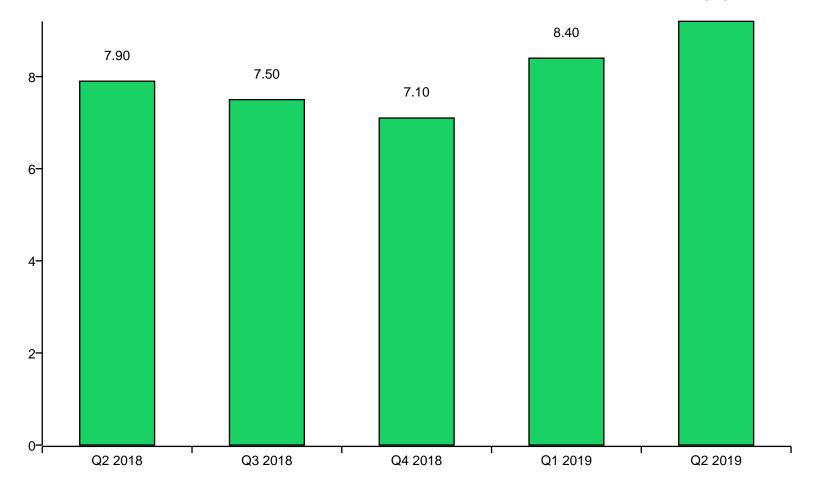
Employee Responses

| | All |
|----|--------------|
| q1 | 400 100 % |

Employee Satisfaction

Banner: No Split Filters: none Employee Satisfaction 8.3 8.1

Recommendation by wave



9.20

Professional Growth 8.5 8.6 Teamwork 8.5 8.6 Communication 8.2 8.5 Safety 8.5 Safety 8.5 9.7 Work/Life Balance 8.3 8.2

Employee Responses

| | All |
|-----|--------------|
| q1a | 400 100 % |